

**The FCA's response to the  
Complaints Commissioner's Report 202201760**

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In our decision letter to the complainant dated 15 March 2023 we stated, *"As you requested for your anonymity to be removed, you were no longer entitled to the protections offered under the Public Interest Disclosure Act 1998"*. The above statement was incorrect but was intended only to convey that the complainant's anonymity would no longer be protected in our dealings with the relevant firm. The protections under the Public Interest Disclosure Act 1998 were not affected.

We have written to the complainant to correct our error and apologise. We are also sorry that the decision letter containing the incorrect statement was passed to the Complaints Commissioner as part of our submission on this complaint.

**19 October 2023**